



American Water Services™

April 6, 2004

RECEIVED

APR 7 - 2004

Public Service Commission
Beverly B. Davis
Financial Audit Branch Manager
211 Sower Blvd.
PO Box 615
Frankfort, KY 40602

RECEIVED

APR 7 2004

PUBLIC SERVICE
COMMISSION

FINANCIAL ANALYSIS

Case Number 2002-00116

Dear Beverly:

In response to your review of the billing records reflecting the wastewater customers of the Lovely Pride Demonstration Program. The Rate has been adjusted to \$26.25 (The rate of 25.26 was prompted in by Im-Soft Tec when new software was installed). Each customer will be back billed \$0.99 per month since the new billing system was operative, except for Account 11052, which is a new account. Account 11052 will be back-billed for \$26.25 for the February month of service.

Results for the following additional questions:

- Account 11215 was not billed for water or wastewater service for the billing period with a reading date of July 20 2003. Why was there no charge for water or wastewater service for this billing period?

Response: An adjustment was made to this account on 8/19/03 for \$42.52 the comment line is not available at this time to report the reason for the adjustment. The Software System Company must be contacted to activate the comment line module. (Backup attached)

- Account 11200 had a credit of \$89.52 for water service for the billing period with a reading date of June 20, 2003. What was the credit for water service

April 6, 2004
Page Two

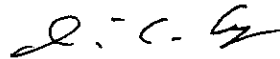
Response: An adjustment was made to this account on 8/05/03 for \$102.52 the comment line is not available at this time to report the reason for the adjustment. The Software System Company must be contacted to activate the comment line module. (Backup attached)

- Account 11230 was billed \$2.39 for water service for the billing period with a reading date of January 20, 2004 although the usage was reported as 6,000 gallons. This usage should have resulted in a bill for water service of \$25.20. Why was the account billed only \$2.39?

Response: According to the billing history in the system, the charge was billed at \$25.20. An adjustment was made on 2/3/04 for \$22.31. This meter was read incorrectly
\$25.20 - Charged
\$22.81 - Actual
\$2.39 - Balance
(Backup attached)

If you have any question, please feel free to contact me at (606) 298-3885

Sincerely,



David C. Cooley
Project Manager
American Water

cc: Greg Scott Chairman
Martin County Water

Dewayne Dousay
District Manager
American Water

Account Details

Account#: 00011052
Charles & Peggy Robinett
Service Address: Maple Street
Mailing Address: 463 Mashora Ave.
Columbus OH 43223
Coded Name: Robine
Meter Type: 11 52
Pump#: 4
Multiplier: 1,000.00
Units: GA
Meter Number: 47402524
Owner#: 47402524
ID #:

Phone:

Income Center	Deposit	Balance	Current	30 -- 60	60 -- 90	90+	Rate
Water	\$45.00	\$13.00	\$13.00	\$0.00	\$0.00	\$0.00	R1
Sur Charge	\$0.00	\$25.26	\$25.26	\$0.00	\$0.00	\$0.00	S2
Tax	\$0.00	\$0.39	\$0.39	\$0.00	\$0.00	\$0.00	SC
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Income Center #5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Other	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Penalties	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	

Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Other	Penalties	Payment	Payment Date
3/20/04	9,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/04	8,000	0	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	13.39	3/10/04
			\$ 26.00	\$ 25.26	\$ 0.78	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00		
Total Payments : \$13.39											

Audit#	Amount	Type	Date	Check#
13,376	\$13.39	CHECK	3/10/04	5195
13,383	\$45.00	CASH	3/14/04	
	\$58.39			

26.25 - Added to Account as An Adjustment.

Account Details

<u>Account#:</u>	00011052	<u>Coded Name:</u>	Charles & Peggy Robinett	<u>Book#:</u>	11	<u>Sequence:</u>	52	<u>Owner#:</u>	
<u>Service Address:</u>	Maple Street	<u>Meter Type:</u>	Robine	<u>Rollover:</u>	4				
<u>Mailing Address:</u>	463 Mashora Ave.	<u>Pump#:</u>		<u>Multiplier:</u>	1,000.00				
		<u>Units:</u>	Columbus	<u>GA</u>	Meter Number:	47402524			
		<u>ID #:</u>	OH 43223						

Phone :

<u>Income Center</u>	<u>Deposit</u>	<u>Balance</u>	<u>Current</u>	<u>30 -- 60</u>	<u>60 -- 90</u>	<u>90+</u>	<u>Rate</u>
Water	\$45.00	\$13.00	\$13.00	\$0.00	\$0.00	\$0.00	R1
Sur Charge	\$0.00	\$51.51	\$51.51	\$0.00	\$0.00	\$0.00	S2
Tax	\$0.00	\$0.39	\$0.39	\$0.00	\$0.00	\$0.00	SC
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Income Center #5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Other	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Penalties	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	<u>\$45.00</u>	<u>\$64.90</u>	<u>\$64.90</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	

<u>Reading Date</u>	<u>Reading</u>	<u>Usage</u>	<u>Water</u>	<u>Sur</u>	<u>Tax</u>	<u>Sales Tax</u>	<u>Income</u>	<u>Other</u>	<u>Penalties</u>	<u>Payment</u>	<u>Payment Date</u>
3/20/04	9,000	1,000	\$ 13.00	\$ 51.51	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/04	8,000	0	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	13.39	3/10/04

Total Payments : \$13.39

<u>Audit#</u>	<u>Amount</u>	<u>Type</u>	<u>Date</u>	<u>Check#</u>
13,376	\$13.39	CHECK	3/10/04	5195
13,383	\$45.00	CASH	3/14/04	
	<u>\$58.39</u>			

Account #	Customer Name	Amount
0011052	A Charles & Peggy Robinett	\$26.25
02 Sur Charge		\$26.25
0013305	A LAURA MAYNARD	(\$321.26)
01 Water		(\$311.90)
03 Tax		(\$9.36)
0014875	A LARRY JUDE	(\$306.90)
01 Water		(\$297.93)
03 Tax		(\$8.97)

Income Center Summary

<u>Description</u>	<u>Amount</u>
Water	(\$609.83)
Sur Charge	\$26.25
Tax	(\$18.33)
	<u>(\$601.91)</u>

Account Details

Account#: 00011215
Service Address: MAPLE STREET
Mailing Address: PO BOX 172
Coded Name: CHARLE
Meter Type: 11
Pump#: 50
Units: GA
Book# Sequence: 11 50
Owner#: SC
Multiplier: 1,000.00
Meter Number: 46765859
ID #: 4

LOVELY KY 41231

Phone :

An adjustment was made to this Acct. on 8/19/03 for what Reason I don't know, Total of Adj. is \$47.52.

Income Center	Deposit	Balance	Current	30 -- 60	60 -- 90	90+	Rate					
Water	\$0.00	\$13.00	\$13.00	\$0.00	\$0.00	\$0.00	R1					
Sur Charge	\$0.00	\$25.26	\$25.26	\$0.00	\$0.00	\$0.00	S2					
Tax	\$0.00	\$0.39	\$0.39	\$0.00	\$0.00	\$0.00	SC					
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Income Center #5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Unused #6	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Other	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Penalties	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
	\$0.00	\$38.65	\$38.65	\$0.00	\$0.00	\$0.00						
Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
3/20/04	690,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/04	689,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	3/9/04
1/20/04	688,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	2/10/04
12/20/03	686,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	1/16/04
11/20/03	685,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	12/11/03
10/20/03	683,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	11/13/03
9/20/03	682,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	10/15/03
8/20/03	681,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	41.79	9/23/03
7/20/03	678,000	1,000	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(\$3.87)	38.65	8/19/03

NEW, Total of May

\$42.52.

Account Details

Reading Date	Reading	Usage	Water	Sur.	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
6/20/03	677,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 3.87	0.00	
5/20/03	677,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	6/18/03
4/20/03	675,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	5/21/03
3/20/03	674,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/03	673,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
1/20/03	672,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
12/20/02	671,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
11/20/02	670,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
10/20/02	669,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
9/20/02	667,000	4,000	\$ 19.10	\$ 0.00	\$ 0.57	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
8/20/02	663,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
7/20/02	661,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
6/20/02	660,000	3,000	\$ 16.05	\$ 0.00	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
5/20/02	657,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
4/20/02	656,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
3/20/02	654,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
			\$ 324.20	\$ 277.86	\$ 9.72	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	Total Payments: \$300.64	

Total Payments: \$389.64

Account Details

12,924	\$38.65	CHECK	8/19/03
12,992	\$41.79	CASH	9/23/03
13,052	\$38.65	CASH	10/15/03
13,139	\$38.65	CASH	11/13/03
13,207	\$38.65	CASH	12/11/03
13,276	\$38.65	CASH	1/16/04
13,320	\$38.65	CASH	2/10/04
13,374	\$38.65	CASH	3/9/04
<hr/> <hr/>			
\$456.59			

Account Details

Account#: 00011200
Service Address: LOUIE LOWE
Mailing Address: MAPLE STREET
PO BOX 312
LOVELY KY 41231
ID #:

Coded Name: LOWE
Meter Type: 11
Pump#: 47
Units: GA
Meter Number: 92917156

Book#: Sequence: 11 47
Owner#: SC 4
Multiplier: 1,000.00
Meter Number: 92917156

An Adjustment was made on 8/5/03 for the reasons I don't know. The amt. of Adj. is \$102.52.

Phone:

Income Center	Deposit	Balance	Current	30 -- 60	60 -- 90	90+	Rate					
Water	\$0.00	\$16.05	\$16.05	\$0.00	\$0.00	\$0.00	R1					
Sur Charge	\$0.00	\$25.26	\$25.26	\$0.00	\$0.00	\$0.00	S2					
Tax	\$0.00	\$0.48	\$0.48	\$0.00	\$0.00	\$0.00	SC					
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Income Center #5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Unused #6	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Other	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
Penalties	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						
	\$0.00	\$41.79	\$41.79	\$0.00	\$0.00	\$0.00						
Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
3/20/04	399,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/04	396,000	5,000	\$ 22.15	\$ 25.26	\$ 0.66	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 4.74	52.81	3/31/04
1/20/04	391,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	87.75	2/20/04
12/20/03	388,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 4.18	45.97	1/5/04
11/20/03	385,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 4.18	0.00	
10/20/03	382,000	4,000	\$ 19.10	\$ 25.26	\$ 0.57	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 4.49	49.43	11/21/03
9/20/03	378,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	84.31	10/20/03
8/20/03	375,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 3.87	0.00	
7/20/03	373,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 3.87	106.56	9/2/03

Account Details

Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
6/20/03	371,000	1,000	(\$89.52)	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 15.14	0.00	
5/20/03	370,000	3,000	\$ 16.05	\$ 25.26	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 10.25	0.00	
4/20/03	367,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 5.52	50.00	5/16/03
3/20/03	365,000	17,000	\$ 58.75	\$ 0.00	\$ 1.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 6.05	0.00	
2/20/03	348,000	33,000	\$ 74.02	\$ 0.00	\$ 3.23	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
1/20/03	315,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1.34	0.00	
12/20/02	313,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1.34	0.00	
11/20/02	311,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1.34	0.00	
10/20/02	310,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1.34	0.00	
9/20/02	308,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
8/20/02	306,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
7/20/02	305,000	3,000	\$ 16.05	\$ 0.00	\$ 0.48	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
6/20/02	302,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.67	0.00	
5/20/02	300,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.64	0.00	
4/20/02	298,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
3/20/02	296,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
				<u>\$ 365.85</u>	<u>\$ 303.12</u>	<u>\$ 15.04</u>	<u>\$ 0.00</u>	<u>\$ 0.00</u>	<u>\$ 0.00</u>	<u>\$ 68.96</u>		
Total Payments :											\$476.83	

Audit#	Amount	Type	Date	Check#
12,044	\$29.46	CASH	12/26/02	
12,481	\$106.71	CASH	3/19/03	
12,708	\$50.00	CASH	5/16/03	
12,898	\$64.04	CASH	8/6/03	
12,939	\$42.52	CASH	9/2/03	
13,062	\$84.31	CASH	10/20/03	
13,164	\$49.43	CASH	11/21/03	

Account Details

13,254	\$45.97	CASH	1/5/04
13,308	\$45.96	CASH	2/2/04
13,341	\$41.79	CASH	2/20/04
13,408	\$52.81	CASH	3/31/04
<u>\$613.00</u>			

Account Details

<u>Account#:</u>	00011230	<u>Coded Name:</u>	MOORE	<u>Book#:</u>	Sequence: 11 55	<u>Owner#:</u>	SC
<u>Service Address:</u>	MYRTLE MOORE MAPLE STREET PO BOX 145	<u>Meter Type:</u>	Roller	<u>Multiplier:</u>	4	<u>Meter Number:</u>	1,000.00
<u>Mailing Address:</u>	LOVELY KY 41231	<u>Units:</u>	GA	<u>Meter Number:</u>	29801994		
<u>ID #:</u>							

Phone:

Income Center	Deposit	Balance	Current	30 - 60	60 - 90	90+	Rate
Water	\$0.00	\$2.76	\$13.00	(\$10.24)	\$0.00	\$0.00	R1
Sur Charge	\$0.00	\$35.11	\$25.26	\$9.85	\$0.00	\$0.00	S2
Tax	\$0.00	\$0.78	\$0.39	\$0.39	\$0.00	\$0.00	SC
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Income Center #5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Unused #6	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Other	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Penalties	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	\$0.00	\$38.65	\$38.65	\$0.00	\$0.00	\$0.00	

Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
3/20/04	78,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/04	78,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	28.41	3/8/04
1/20/04	78,000	6,000	\$ 2.39	\$ 25.26	\$ 0.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	2/19/04
12/20/03	72,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	38.65	1/13/04
11/20/03	71,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	48.59	12/9/03
10/20/03	69,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 9.94	99.44	11/21/03
9/20/03	69,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 5.53	55.00	10/15/03
8/20/03	68,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 15.60	113.39	9/30/03
7/20/03	66,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 11.89	13.39	8/19/03

According to the billing history in computer (of which I cannot print out) the charge was billed at 25.20. A adjustment was made on 2/13/04 for 22.81. This note was read incorrectly by Meter Reader 25.20 - charged
- 22.81 - actual
= 2.39 - difference

Account Details

Reading Date	Reading	Usage	Water	Sur	Tax	Sales Tax	Income	Unused #6	Other	Penalties	Payment	Payment Date
6/20/03	66,000	1,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 8.51	13.39	8/1/03
5/20/03	65,000	2,000	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 5.44	26.78	7/2/03
4/20/03	63,000	0	\$ 13.00	\$ 25.26	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 3.87	0.00	
3/20/03	63,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
2/20/03	62,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
1/20/03	61,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
12/20/02	60,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
11/20/02	59,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
10/20/02	58,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
9/20/02	57,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
8/20/02	56,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
7/20/02	55,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
6/20/02	54,000	2,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
5/20/02	52,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
4/20/02	51,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
3/20/02	50,000	1,000	\$ 13.00	\$ 0.00	\$ 0.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00	
			<u>\$ 314.39</u>	<u>\$ 303.12</u>	<u>\$ 10.12</u>	<u>\$ 0.00</u>	<u>\$ 0.00</u>	<u>\$ 0.00</u>	<u>\$ 0.00</u>	<u>\$ 60.78</u>		
Total Payments :											\$475.69	

Audit#	Amount	Type	Date	Check#
12,137	\$13.39	CHECK	1/14/03	2432
12,276	\$13.39	CHECK	2/10/03	2449
12,464	\$13.39	CHECK	3/13/03	2471
12,613	\$13.39	CHECK	4/16/03	2495
12,793	\$13.39	CHECK	6/16/03	2558
12,821	\$13.39	CHECK	7/2/03	2576
12,875	\$13.39	CHECK	8/1/03	2600

Account Details

12,923	\$13.39	CHECK	8/19/03	2602
12,954	\$13.39	CHECK	9/4/03	2626
13,009	\$100.00	CHECK	9/30/03	2643
13,054	\$55.00	CHECK	10/15/03	2653
13,163	\$99.44	CHECK	11/21/03	2662
13,201	\$48.59	CHECK	12/9/03	2678
13,270	\$38.65	CHECK	1/13/04	2703
13,338	\$38.65	CHECK	2/19/04	2727
13,371	\$28.41	CHECK	3/8/04	2747
<u>\$529.25</u>				

Audit# 13,329

Adjustments Register Report

2/13/04

Page 1

Account #	Customer Name	Amount
00010417	I OLLIE MAYNARD	(\$13.39)
01 Water		(\$13.39)
00011230	A MYRTLE MOORE	(\$22.81)
01 Water		(\$22.81)

Income Center Summary

Description	Amount
Water	(\$36.20)
	(\$36.20)

Incorrect Reading + Change